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ONTARIO

Canada

Contract Negotiations

Webinar Reminders

□ You can hear us, we cannot hear you!

- □ Can't hear?
 - Try turning up your volume
 - Call in by phone or use your computer headphones

□ Have a question? Use the Q&A box.

Agenda

1:00 – 1:15 Contract Basics

1:15 – 1:30 Negotiations 101

1:30 – 1:45 Breaches & Remedies

1:45 – 2:00 Questions and Answers

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Contract Basics

- Elements of a contract
- Best practices
- Good and bad faith

Four Essential Elements of a Contract

- Offer
- Acceptance
- Intention
- Consideration

Offers

- An offer should be as specific as possible:
 - Handshake agreements
 - Written agreements
- □ An offer will lapse:
 - when the time for acceptance expires;
 - □ if the offer is withdrawn before it is accepted; or
 - after a reasonable time in the circumstances (generally the greater the value of the contract, the longer the time)

Acceptance

- Only what is offered can be accepted.
- There can be many offers and counter offers
 - □ i.e. negotiations!
- Acceptance can be given verbally, in writing, or inferred by action.

Intention

- A contract requires that the parties intend to enter into a legally binding agreement.
- Intention is presumed.
- Otherwise, you must clearly state in the contract for it not to be legally enforceable.

Consideration

- Valuable consideration is required
- Must be agreed
- Can be anything of value:
 - Money
 - Promise NOT to do something
 - Refrain from exercising a right
- Doesn't need to be fair!
 - Exceptions: fraud, duress or unconscionable conduct

Good & Bad Faith

- Good faith is a general presumption that the parties to a contract will deal with each other honestly and fairly.
- Bad faith dealing occurs when there is no intention to reach agreement.

Best Practices?

- Get it in writing
- Control the paper
- Boilerplate language for standard clauses
- □ Seek legal advice
- Put non-standard terms in rider(s)
- Manage liability!

Negotiations 101

Basic steps:

- Strategy
- Preparation & Process
- Tools & Tactics

Positional v Interest-based Negotiations

Strategy

Strategy

- High level goals
- Intangibles v Tangibles
 - Be creative especially if tangibles are weak
- BATNA
 - Status quo or other options?

Preparation & Process

- Research the environment
 - What's their situation?
 - What is yours?
 - What is happening in the field?

Discuss the process in advance

Tools & Tactics

- □ Tools
 - Advocates (lawyers, volunteers)
 - Research, evidence, precedents

- Tactics
 - Good cop/bad cop, intimidation, brinkmanship, cherry picking, logrolling, nibbling
 - Bad faith
 - Principles such as fairness, professional standards

Negotiating Best Practices?

- Everything is negotiable
- □ Listen more; talk less
- Use emotions sparingly
- □ Structure the offer & counter offer
- Don't negotiate with yourself!
- Control the paper; get it in writing

Positional v Integrated / IBN

Positional Negotiations
adversaries
differences
disclose wants
narrow field of discussion
demand concessions
pressure tactics / tricks
short-term win
victory (win / lose)

Integrated Negotiations
partners
similarities
disclose motives
wide-ranging field of discussion
collaboration
openness / principles
lasting relationship
solutions (win / win)

Which Style to Use?

Positional bargaining is used when:

- The negotiated resource is limited (e.g. time, money, etc.)
- Interests are contradictory, mutually exclusive and not interdependent
- One party (or both) want to keep to a narrow field of discussion
- One party wants to maximize their share of a fixed sum pay off
- The relationship is a lower priority than the immediate gains

Integrated bargaining is used when:

- The interests of both parties are interdependent
- The issue negotiated is not a fixed sum
- The relationship between the parties matter
- Compromise of principles is unacceptable

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And still it all goes crash!

- Each term in a contract gives rise to a contractual obligation.
- Any breach can give rise to litigation.
- Not all terms are stated expressly and some terms carry less legal weight as they are peripheral to the objectives of the contract.

Breaches & Remedies

"No rights without remedies."

- non-performance
- poor performance
- part-performance
- performance which is substantially different from what was reasonably expected

Damages

- In law, damages are an award, typically of money, to be paid to a person as compensation for loss or injury.
- compensatory (or actual) damages
 - economic losses such as loss of earnings, property damage and medical expenses
 - general damages, such as pain and suffering and emotional distress
- punitive damages

22 Q & A

Resources

- Ask for It (Babcock and Laschever)
- □ Getting to Yes (Fisher and Ury)*
- Power and Love: A Theory and Practice of Social Change (Kahane)
- Solving Tough Problems (Kahane)
- Program on Negotiations, Harvard Law School www.pon.harvard.edu
- www.shenegotiates.com

Feedback & Thank You!

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